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| Austin Area Sustainability Indicators Project  Community Survey 2020 |

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| **Block** | **Section** | **Questions** | **Responses** | **Page** |
| 1 | Introduction | 4 |  | 2 |
| 2 | Public Safety | 5 |  | 3 |
| 3 | Education and Children | 2 |  | 4 |
| 4 | Social Equity | 3 |  | 6 |
| 5 | Jobs and Economy | 5 |  | 7 |
| 6 | Food Security | 2 |  | 8 |
| 7 | Civic Engagement and Social Capital | 7 |  | 9 |
| 8 | Health and Life Satisfaction | 5 |  | 14 |
| 9 | Land Use, Mobility, and Housing | 4 |  | 17 |
| 10 | Environment and Climate Change | 9 |  | 20 |
| 11 | Community Resilience, disaster, and risk | 10 |  | 22 |
| 12 | Engagement with Nonprofits | 9 |  | 29 |
| 13 | Demographics | 18 |  | 31 |
| 14 | Interviewer Observations | 2 |  | 33 |
|  | Total | 85 |  |  |

Key to question notation:

\* part of longitudinal "dashboard" dataset

\*\*Longitudinal questions that extend beyond 2018

^ new questions generated from the GAVA organizer/resident feedback process

# questions part of our social capital index

$ questions part of our civic health scorecard

+ questions part of the MSDF Social Determinants of Health (SDOH) crosswalk (a crosswalk of multiple community health-related surveys)

Unmarked questions were asked in 2018 (but not prior; many of the "community resilience" questions we asked in 2018 are a part of this section)

Start of Block: Block 1: Introduction and residence

Hello, my name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ calling from \_\_\_\_\_\_\_\_\_ and we're conducting a survey regarding the quality of life in the Austin metro area.

(CLARIFY IF NECESSARY: I'm not selling anything)

Q1.1 May I speak to the male/female adult of the household?  
SPEAK TO AN ADULT (OVER AGE 18) IN THE HOUSEHOLD.

1. Yes
2. No

Q1.2 We would like to ask you questions about a wide range of quality of life issues in  
Central Texas for a research project being conducted at the University of Texas at Austin. Your participation is voluntary and you may decline to answer any question or withdraw from the study at any time. The survey will take about 30 minutes. Your answers will be kept private and  
anonymous. If you have questions about this project or your rights as a participant, you may find contact information for UT staff at www.austinindicators.org/surveyconsent. The aggregate   
results of the survey will be published and shared with local and regional leaders and help shape future efforts to sustain our quality of life.

Q1.3 In what county do you live? (READ LIST)

1. Travis County
2. Williamson County
3. Hays County
4. Bastrop County
5. Caldwell County
6. Burnet County
7. Other [Terminate]
8. Don't know / Not sure / Can't say [Terminate]

Q1.4 Are you a resident of the City of Austin?

1. Yes
2. No
3. (DON’T KNOW/ NO RESPONSE)

Q1.5 What is the zip code of the residence we called?

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

End of Block: Block 1: Introduction and residence

Start of Block: Block 2: Public Safety

Q2.1 Is there any area in your neighborhood or community, within 1/2 mile of your home, where you are afraid to walk at night?\*

1. Yes
2. No
3. (DON’T KNOW/ NO RESPONSE)

Q2.2 Is there any area in your neighborhood or community, within 1/2 mile of your home, where you are afraid or feel unsafe to walk at during the day?\*

1. Yes
2. No (SKIP TO Q2.4)
3. (DON’T KNOW/ NO RESPONSE) (SKIP TO Q2.4)

Q2.3 If YES, to Q2.2 ask: What are the reasons you feel unsafe?

A. Crime

1. Lack of sidewalks
2. Cars/trucks driving too fast
3. Too many cars
4. Other \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Q2.4 How much do you agree or disagree with the following statements about your neighborhood? For each one, please tell me if you agree strongly, agree somewhat, disagree somewhat, or disagree strongly with the statement.

1. Disagree Strongly
2. Somewhat Disagree
3. Somewhat Agree
4. Agree Strongly

98 (DON’T KNOW/ NO RESPONSE)

1. There are safe parks or playgrounds in my neighborhood.
2. Neighbors I am close to have been forced to move away.^
3. My neighborhood is constantly changing.^
4. People in my neighborhood work together on solutions so that the neighborhood can improve.#
5. My neighborhood develops skills and finds resources to solve its problems and reach its goals.#

Q2.5 How much do you agree or disagree with the following statements about police officers in your neighborhood? For each one, please tell me if you agree strongly, agree somewhat, disagree somewhat, or disagree strongly with the statement.

1. Disagree Strongly
2. Somewhat Disagree
3. Somewhat Agree
4. Agree Strongly

98 (DON’T KNOW/ NO RESPONSE)

1. The police are doing a good job dealing with problems that concern people in my neighborhood. \*
2. The police are noticeably present/highly visible in my neighborhood. \*
3. I am satisfied with the police officers who serve my neighborhood. \*

End of Block: Block 2: Public Safety

Start of Block: Block 3: Education and Children

Q3.1 Do you have any children under the age of 18 living in your household?\*\*

1. Yes
2. No (SKIP TO Q3.6)
3. (DON’T KNOW/ NO RESPONSE) (SKIP TO Q3.6)

Q3.2. How many children 6 years of age or younger currently live in your household?\*\*

Number (0-20)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

00 (None) (SKIP to Q3.5)

98 (Don't know/No response) (SKIP to Q3.5)

Q3.3 How many children 3 years of age or younger currently live in your household?\*\*

Number (0-20)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

00 (None)

98 (Don't know/No response)

**\*(check that 3.2 is not greater than 3.3)**

Q3.4 How much after-school care each week do you need for the child/children living in your home? Would you say:\*\*

1. Under 5 hours a week
2. Between 5 and 10 hours a week
3. Between 10 and 15 hours a week
4. Over 15 hours a week

98 (DON’T KNOW/ NO RESPONSE)

Q3.5 Have you had any of these childcare related problems during the past two years?\*\* READ / ROTATE CHOICES – SELECT ALL THAT APPLY

1 Yes

2 No

98 (DON’T KNOW/ NO RESPONSE)

1. Difficulty paying for child care
2. Finding child care during evening or weekend hours when family members are working
3. Transportation to or from child care location
4. Finding affordable child care not provided by a relative
5. None of these problems
6. Another problem I have not mentioned? Other

Q3.6 I'm going to read some statements typically given for why kids dropout or don't perform well in high school. For each one, please tell me if you agree strongly, agree somewhat, disagree somewhat, or disagree strongly with the statement.

1. Disagree Strongly
2. Somewhat Disagree
3. Somewhat Agree
4. Agree Strongly

98 (DON’T KNOW/ NO RESPONSE)

1. The public-school system is not working.\*
2. Parents aren't involved enough.
3. Success in life doesn't depend on finishing school.

End of Block: Block 3: Education and Children

Start of Block: Block 4: Social Equity

Q4.1 For each of the following statements, please tell me if you agree strongly, agree somewhat, disagree somewhat, or disagree strongly with the statement.

1. Disagree Strongly
2. Somewhat Disagree
3. Somewhat Agree
4. Agree Strongly

98 (DON’T KNOW/ NO RESPONSE)

1. Poverty is a problem in my neighborhood.
2. Rising rent costs in my neighborhood have forced some of my neighbors to move away.^
3. The cost of housing in my neighborhood is a major personal financial strain.
4. My neighborhood has affordable housing options.^
5. I'm worried about losing my housing+
6. Homelessness is a problem in my neighborhood.^
7. Multiple families occupy homes meant for a single family in my neighborhood.^

Q4.2 I am now going to read to you some statements about race and ethnicity in your community. For each one, please tell me if you agree strongly, agree somewhat, disagree somewhat, or disagree strongly with the statement.

1. Disagree Strongly
2. Somewhat Disagree
3. Somewhat Agree
4. Agree Strongly

98 (DON’T KNOW/ NO RESPONSE)

1. My government should do more to improve race relations.\*
2. Racial tensions are a result of big social and national trends rather than a result of local trends and conditions.\*

Q4.3 **City of Austin residents ONLY**  
   
 Do you feel that Austin is a welcoming city for Black residents? \*

1. Not at all
2. Not really
3. Somewhat
4. Very much

98 (DON’T KNOW/ NO RESPONSE)

End of Block: Block 4: Social Equity

Start of Block: Block 5: Jobs and Economy

Q5.1 Think about your current skill levels related to your job or school. To what extent would you say that your current skill levels or education limit your ability to have the kind of job or position you would like to have within the next 5 years?\*

1. A great deal
2. Somewhat
3. Just a little
4. Not at all (SKIP TO Q5.4)

98 (DON’T KNOW/ NO RESPONSE) (SKIP TO Q5.4)

Q5.2 In our region, how available is high quality education, professional development, or training for the kind of job you would like to have in 5 years?  Would you say it is...\*?

1. Very available
2. Usually available
3. Not available
4. Not available right now because of COVID-19
5. Depends
6. (DON’T KNOW / NO RESPONSE)

Q5.3 Would you say that your abilities to read and write in English limit your potential to get a job that you would otherwise be qualified for?\*

1. A great deal
2. Somewhat
3. Just a little
4. Not at all

98 (DON’T KNOW/ NO RESPONSE)

Q5.4 Now I want to ask some questions about your current job. Are you currently employed in temporary, part-time or full-time work position?

1. Yes
2. No (SKIP TO Q6.1)

98 (DON’T KNOW/ NO RESPONSE) (SKIP TO Q6.1)

1. Full time
2. Part time
3. Temporary

Q5.5 For each statement, please tell me if you agree strongly, agree somewhat, disagree somewhat, or disagree strongly with the statement.

1. Disagree Strongly
2. Somewhat Disagree
3. Somewhat Agree
4. Agree Strongly

98 (DON’T KNOW/ NO RESPONSE)

1. I look forward to going to work.
2. I receive paid sick leave from my employer.
3. I may lose my job or be penalized for taking time off for illness.
4. My household income is adequate to support the basic needs of everyone in my household.
5. I am satisfied with my job.

End of Block: Block 5: Jobs and Economy

Start of Block: Block 6: Food security

Q6.1 Where do you get fresh foods like fruits and vegetables for you and/or your family?^ DO NOT READ LIST, SCREENER CODE RESPONSE {ALLOW MULTIPLE RESPONSE}

01 Grocery store

02 Farmers market, mobile market, produce stand

03 Through pick up or delivery program/service

04 Other \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Q6.2 Next, I am going to read you several statements about your food situation. For these statements, please tell me whether you strongly agree, agree somewhat, disagree somewhat, or strongly disagree with each statement.

1. Disagree Strongly
2. Somewhat Disagree
3. Somewhat Agree
4. Agree Strongly

98 (DON’T KNOW/ NO RESPONSE)

1. In the past 12 months, the food that I bought didn't last and I didn't have money to get more.
2. In the past 12 months, I struggled to eat balanced meals.
3. In the past 12 months, other adults in my household or I cut the size of my meals or skipped meals because there wasn't enough money for food.
4. I can buy affordable, healthy food near my home.

Q6.**3 If Strongly Agree / Somewhat Agree to Q6.2b, ASK**: What are the barriers to eating balanced meals?

01 Access to fresh produce

02 Healthy meals are too expensive

03 Not enough time to prepare meals

04 Not sure how best to prepare/get balanced meals

05 Other \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

End of Block: Block 6: Food security

Start of Block: Block 7: Civic Engagement and Social Capital

Q7.1 Now we are going to ask some questions about civic engagement and neighborliness. For each statement, please tell me if you agree strongly, agree somewhat, disagree somewhat, or disagree strongly with the statement.

1. Disagree Strongly
2. Somewhat Disagree
3. Somewhat Agree
4. Agree Strongly

98 (DON’T KNOW/ NO RESPONSE)

1. I have a lot in common with the neighbors who live around me.#
2. Most people in this neighborhood get along with one another.#
3. Generally speaking, I can trust people who live in my neighborhood.#
4. People in my neighborhood are willing to help each other.#
5. I feel informed about key issues affecting my neighborhood.$
6. I often feel alone in my neighborhood.#
7. I help connect my neighbors to resources.^

Q7.1.1 **If Somewhat Agree or Agree Strongly on Q7.1G, then ask:**

^? Which method would you say you use MOST to connect with your neighbors?

01 Calling them

02 Connecting on social media

03 Neighborhood listserv / email

04 Nextdoor (CLARIFY: website/app)

05 Visiting each other

06 Other

Q7.2 For the following statements about your neighbors, please tell me if you agree strongly, agree somewhat, disagree somewhat, or disagree strongly with the statement.

1. Disagree Strongly
2. Somewhat Disagree
3. Somewhat Agree
4. Agree Strongly

98 (DON’T KNOW/ NO RESPONSE)

1. I often visit neighbors in their homes.#
2. My neighbors visit or call me on my birthday.#
3. I borrow/lend things to/from my neighbors.#
4. I can always ask my neighbors if I need advice.#
5. I feel at home in this neighborhood. #
6. I have family that lives in my neighborhood or nearby^

Q7.3 Now I am going to read a list of institutions in society. Please tell me how much confidence you have in each one -  a great deal, quite a lot, some or very little?

1. Very little
2. Some
3. Quite a lot
4. A great deal

98 (DON’T KNOW/NO RESPONSE)

1. Corporations
2. Media
3. Education system
4. Healthcare System
5. Federal government
6. State government
7. Local government
8. Local charities and other nonprofits
9. US Environmental Protection Agency (EPA)
10. Federal Emergency Management Agency (FEMA)
11. Texas State Legislature
12. Texas Division of Emergency Management

Q7.4 In the past 12 months, can you please tell me what types of local groups you have been involved in or actions you have taken as a result of your concern or interest in the future of your community? Please include online/web-based engagement\*.

1 Yes

2 No

98 (DON’T KNOW/ NO RESPONSE)

A A neighborhood or homeowner association

B Attended a meeting hosted by a government agency (CLARIFY: City, County)

C Attended a non-government sponsored meeting

D Contacted an elected official$

E A PTA or other school related group

F A business or professional group (CLARIFY: local Chamber)

G An environmental group (CLARIFY: Sierra Club)

H A political campaign

I A social equity or human services group (CLARIFY: Habitat for Humanity, ACLU)

J Contacted your local paper or called a radio talk show

K A spiritual or religious group, a church, or a temple.

L Used the internet to express an opinion on a political or community issue

M **Another type of local group or action I haven't mentioned?** Other \_\_\_\_\_\_\_\_\_\_ (SPECIFY)

Q7.5 Do you agree or disagree with this statement?  
“I wish that my neighborhood was more organized and involved in addressing issues of concern or interest in our community^:

1. Yes
2. No (SKIP TO Q7.7)

98 (DON’T KNOW/ NO RESPONSE) (SKIP TO Q7.7)

Q7.6 What are the barriers to getting organized in your neighborhood? ^: (DO NOT READ LIST, SCREENER CODE RESPONSES)

01 Lack of trust in public officials

02 Lack of trust in neighbors

03 Feeling disillusioned

04 Apathy

05 Lack of time

06 Lack of space

07 Language barriers

08 I don't know how or who to contact

09 Covid-19

10 Other \_\_\_\_\_\_\_\_\_\_\_\_\_\_(SPECIFY)

Q7.7 Thinking about the total amount you have given to charitable programs or organizations over the course of the last year, would you say you have given$… (INTERVIEWER INSTRUCTION; IF RESPONDENT ASKS WHETHER THIS CAN INCLUDE CHURCH GIVING, SAY YES.)

1. None [SKIP TO Q7.9]
2. $1 to $100
3. $100 to $250
4. $250 to $500
5. $500 to $1,000
6. $1,000 to $2,500
7. More than $2,500
8. (REFUSED/DK) [SKIP TO Q7.9]

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Q7.8 Thinking of all your donations to non-religious charities, to your faith-based organization and to education-related causes over the past year, approximately how much did you: **(ROTATE QUESTIONS)**

1 None

2 $1 to $100

3 $100 to $250

4 $250 to $500

5 $500 to $1,000

6 $1,000 to $2,500

7 More than $2,500

9 (REFUSED/DK)

A. Donate to faith-based organizations like churches, synagogues, mosques?

B. Donate to charitable programs or organizations?

C. Donate to education institutions and alumni associations

Q7.9 How often do you serve as a volunteer for charitable programs or organizations?$

1. Daily
2. Twice a week
3. Once a week
4. Twice a month
5. Once a month
6. Every few months
7. Only occasionally
8. Never SKIP to 8.1

Q7.10 Over the last 2 months, how many hours altogether did you spend volunteering -- either to help people in need or to improve the quality of life in your community? (CLARIFY: GIVE BEST ESTIMATE)

\_\_\_\_\_\_\_ Number of Hours (0-998)

999 (DON'T KNOW/NOT SURE/CAN'T SAY)

Q7.10rc **(RECODE)**

01 None

1. 1-4
2. 5-9
3. 10-14
4. 15-19
5. 20-29
6. 30-39
7. 40-49
8. 50+

99 (DK/REF)

End of Block: Block 7: Civic Engagement and Social Capital

Start of Block: Block 8: Health and Life Satisfaction

Q8.1 Now we're going to ask some questions about health and life satisfaction. Please rate your life satisfaction on a scale of 1 to 10, with 1 being extremely unsatisfied and 10 being extremely satisfied.

1-10\_\_\_\_\_\_\_\_\_\_\_

Q8.2 Would you say that in general your health is\*:

1. Excellent (SKIP TO Q8.4)
2. Very Good
3. Good
4. Fair
5. Poor

98 (DON’T KNOW/ NO RESPONSE)

Q8.3 For you and your household, barriers to healthy living and better health include^: DO NOT READ LIST, SCREENER CODE RESPONSE

01 Lack of space or safe space for exercise

02 Not enough time

03 Lack of information

04 Too expensive, finances

05 Difficulty accessing healthy food

06 No child care

07 Other \_\_\_\_\_\_\_\_\_\_ (SPECIFY)

Q8.4 Do you currently have any kind of health coverage, including health insurance, prepaid plans such as HMOs or government plans such as Medicare?\*\*

1 Yes

2 No

98 (DON’T KNOW/ NO RESPONSE)

Q8.5 During the past 12 months, was there any time that you did not have any health insurance or converge?\*\*

1 Yes

2 No (SKIP TO Q8.7)

98 (DON’T KNOW/ NO RESPONSE) (SKIP TO Q8.7)

Q8.6 What was the main reason you were without health care coverage?\*\* DO NOT READ LIST, SCREENER CODE ONE RESPONSE

01 Lost job or changed employers

02 Spouse or parent providing coverage lost job or changed employers

03 Became divorced or separated

04 Spouse or parent died

05 Became ineligible because of age or because left school

06 Employer doesn’t offer or stopped offering coverage

07 Cut back to part time or became temporary employee

08 Benefits from employer or former employer ran out

09 Couldn't afford to pay the premiums

10 Insurance company refused coverage

11 Lost Medicaid or Medical Assistance eligibility

12 Self-employed, cost is too high

13 Don’t need health insurance/usually healthy

88 OTHER\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_(SPECIFY)

98 (DON’T KNOW/ NO RESPONSE)

Q8.7 In the past 12 months, have you or any other household members been unable to get any of the following when it was really needed.+

1 Yes

2 No

98 (DON’T KNOW/ NO RESPONSE)

1. Medical care / healthcare (GO to Q8.8)
2. Medicine, prescriptions (SKIP TO Q8.9)
3. Dental services (SKIP TO Q8.9)
4. Vision care (SKIP TO Q8.9)
5. Mental health services (SKIP TO Q8.9)
6. Specialty care (SKIP TO Q8.9)

Q8.8 What is the main reason you did not get medical care?\*\* DO NOT READ LIST, SCREENER CODE ONE RESPONSE. IF MORE THAN ONE RESPONSE, ASK ABOUT MOST RECENT)

01 Cost of getting care I needed

02 Cost of having insurance

03 Distance

04 Office wasn’t open when I could get there

05 Too long a wait for an appointment

06 Too long a wait in the waiting room

07 No child care

08 No transportation

09 No access for people with disabilities

10 The medical provider didn’t speak my language

88 OTHER\_\_\_\_\_\_\_\_\_\_\_\_\_\_(SPECIFY)

98 (DON’T KNOW/ NO RESPONSE)

Q8.9 The following questions are about healthy behaviors. For each one, please tell me if you agree strongly, agree somewhat, disagree somewhat, or disagree strongly with the statement.

1. Disagree Strongly
2. Somewhat Disagree
3. Somewhat Agree
4. Agree Strongly

98 (DON’T KNOW/ NO RESPONSE)

1. I walk, run, or exercise with my friends or family who live nearby.^
2. I sleep well at night. (Student Health and Wellness Assessment)
3. I have support from my neighbors to pursue a healthy lifestyle.^
4. I often feel alone in my neighborhood.#
5. I lead a purposeful and meaningful life.

End of Block: Block 8: Health and Life Satisfaction

Start of Block: Block 9: Land Use, Mobility, and Housing

Q9.1   
Now we're going to ask some questions about land-use, mobility, and housing.   
  
Do you own or rent your place of residence?

1. Own
2. Rent
3. (DON’T KNOW/ NO RESPONSE)

Q9.2 Think about the place you live. Do you have problems with any of the following? +

1 Yes

2 No

98 (DON’T KNOW/ NO RESPONSE)

1. Mold or water leaks
2. Lead paint/pipes
3. Bugs or rodents
4. Unclean water
5. Broken or no smoke detectors
6. Broken or no air conditioning

Q9.3 Think about your transportation to work or school, or, if you work at home, any other destination that you go to often say 2 or 3 times a week. Do you typically get to your destination by:

1. Car
2. Carpool/van
3. Bus
4. Bicycle
5. Walk
6. Something else
7. Not applicable/don't go anywhere

98 (DON’T KNOW/ NO RESPONSE)

Q9.4 If necessary, do you have a reliable car to get to your destination?

1. Yes
2. No
3. (DON’T KNOW/ NO RESPONSE)

Q9.5 Now let us talk a little about land-use and development patterns in the Austin metro area. For each one, please tell me if you agree strongly, agree somewhat, disagree somewhat, or disagree strongly with the statement.

1. Disagree Strongly
2. Somewhat Disagree
3. Somewhat Agree
4. Agree Strongly

98 (DON’T KNOW/ NO RESPONSE)

1. I am willing to have more people live in my neighborhood so that less natural land or farming areas have to be developed\*
2. We have plenty of room for growth and shouldn’t worry about cities spreading out as they grow\*
3. I am close to the things I need^
4. Our community has a responsibility to make sure housing is more affordable for the average worker (CLARIFY: affordable to teachers, firefighters, etc.)\*
5. There is new transportation infrastructure in my community (CLARIFY: bike lanes, bus stops).^

Q9.6 In your own words, what do you think are the THREE biggest growth-related challenges in your community? \*\*

DO NOT READ, SCREENER CODE, PROMPT FOR UP TO THREE RESPONSES

01 Water supply

02 Water quality

03 Air quality

04 Controlling land use

05 Urban sprawl

06 Population/too many people

07 Farm and ranchland preservation

08 Illegal dumping/*Solid Waste*

09 Energy issues

10 Cost of living

11 Health care

12 Housing choices

13 Jobs

14 Parks/Open space

15 Public education

16 Public safety

17 Racial issues

18 Social equity

19 Transportation/Congestion

88 Other, SPECIFY: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

98 (DK/NR)

End of Block: Block 9: Land Use, Mobility, and Housing

Start of Block: Block 10: Environment and Climate Change

Q10.1 Now let's talk a little about aspects of the environment such as water and trees. For each one, please tell me if you think there is more than enough, enough, the right amount, probably not enough, or a considerable shortage:

1. A considerable shortage
2. Probably not enough
3. About the right amount
4. Enough
5. More than enough

98 (DON’T KNOW/ NO RESPONSE)

1. Water in my community NOW\* (Clarify if needed: drinking water supply)
2. Water in my community 25 YEARS from NOW\*
3. Trees / Tree cover in my community NOW^
4. Trees / Tree cover in my community 25 YEARS from NOW^

Q10.2 On a scale of 1 to 10, with 1 being not concerned and 10 being extremely concerned, how concerned are you about climate change?\*

1-10\_\_\_\_\_\_\_\_\_\_\_

Q10.3 In your community over the last five years, has the following increased, decreased, or stayed the same?^

1. Decreased
2. Stayed the same
3. Increased

98 (DON’T KNOW/ NO RESPONSE)

1. Shaded outdoor spaces
2. Annual rainfall/precipitation
3. Excessive or extreme heat
4. Heavy or excessive rainfall
5. Ozone Action Days or other days with poor air quality
6. Flooding

Q10.4 Are you aware of any efforts to conserve water in your community?\*

1 Yes

2 No

3 Unsure

98 Don't Know / Unsure / Refused

Q10.5 **CITY OF AUSTIN RESPONDENTS ONLY**  
   
 Do you know what watershed you live in?

1. Yes
2. No (SKIP to 10.7)
3. Not sure (SKIP to 10.7)

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Q10.6 If YES on Q10.5, What is the name of your watershed?

Q10.7 Are you familiar with City of Austin efforts to achieve storm water management and water conservation objectives by offering discounts, rebates, capital funding, and educational programs with the goal of increasing the prevalence of cisterns and rain gardens?

1. Yes
2. No
3. (DON’T KNOW/ NO RESPONSE)

Q10.8 Do you have a rain cistern, barrel, and/or rain garden installed at your residence?

1. Yes
2. No
3. (DON’T KNOW/ NO RESPONSE)

Q10.**9 IF NO to Q10.8**, Do you plan to install a rain cistern or rain garden at your residents in the next year?

1. Yes
2. No
3. (DON’T KNOW/ NO RESPONSE)

End of Block: Block 10: Environment and Climate Change

Start of Block: Block 11: Community resilience, disaster, risk

Q11.1 Now let's talk a little about natural hazards and household preparedness for such events. Please tell me if you agree strongly, agree somewhat, disagree somewhat, or disagree strongly with the statement.

1. Disagree Strongly
2. Somewhat Disagree
3. Somewhat Agree
4. Agree Strongly

98 (DON’T KNOW/ NO RESPONSE))

1. There is a safe place near our home to go for help or shelter during a natural hazard or emergency.
2. If there was an evacuation order, I would be able to evacuate my house.
3. I would be able to get to a safe place during a natural hazard or emergency.
4. My neighbors would help during emergency.
5. My extended family would help during emergency.^
6. My neighborhood actively prepares for future disasters.
7. My neighborhood has services and programs to help people after a disaster.
8. My neighborhood works with organizations and agencies outside the neighborhood to get things done.
9. People in my neighborhood are aware of neighborhood issues that they might address together.
10. People in my neighborhood communicate with leaders who can help improve the neighborhood.

Q11.2 To what extent do you think the following should be actively involved in recommending or implementing policies for community resilience and disaster preparedness and recovery?

1. Very involved
2. Somewhat involved
3. Not so involved
4. Not involved at all

98 (DON’T KNOW/ NO RESPONSE)

1. Nonprofit organizations
2. Community-based groups
3. Local government
4. State government
5. Federal government

Q11.3 Now let us talk about natural hazards such as flood, heat, wildfire, and poor air quality. Has your household or neighborhood experienced any of the following natural hazards in the last ten (10) years? Select all that apply.

1 Yes

2 No

98 (DON’T KNOW/ NO RESPONSE)

1. Flooding (If CITY OF AUSTIN RESIDENT AND YES HERE, GO TO Q11.4 after entire list is read)
2. Extreme Heat (If CITY OF AUSTIN and YES here, and NO to Flooding Go to Q11.8)
3. Wildfire
4. Poor Air Quality
5. Drought
6. Hail
7. Heavy Wind
8. Dust Storm

**(IF NOT CITY OF AUSTIN RESIDENT, AFTER THIS QUESTION SKIP TO Q11.12 if YES on any of the hazards. IF NO or Don’t know to Q11.3, SKIP TO Q12.1)**

**Patrick please verify this is correct: IF** City of Austin resident **AND** no flooding **AND** no extreme heat, we finish the A-H series there and then branch to Q12.1.

**CITY OF AUSTIN RESIDENTS ONLY**

Q11.4 In the past 10 years, have you experienced any of the following during or soon after a flood you experienced?^

1 Yes

2 No

98 (DON’T KNOW/ NO RESPONSE)

1. You fled from your home because water started flooding the house (If YES, ASK Q11.5)
2. You lost irreplaceable items such as photographs, personable belongings
3. You had to split up from household members
4. You had an injury or a health problem
5. Your property was damaged by flooding
6. You were worried about crime
7. You were without electricity
8. You were without necessary clothing
9. You were without a comfortable place to sleep
10. You were without transportation
11. You were without enough food
12. You had trash or debris in your neighborhood
13. You had difficulty from one or more agencies getting support / taking care of things (e.g., FEMA, insurance).
14. Experienced scams or attempted scams from somebody pretending to be from an agency.

Q11.5 When you left your home, where did you go?^

1 Yes

2 No

98 (DON’T KNOW/ NO RESPONSE)

1. Nearby School
2. Recreation Center
3. Place of worship
4. Public library
5. Family
6. Friends
7. Other

11.5.1 Approximately how far did you travel (estimate in miles)?

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Q11.6 In the next 10 years, what is the likelihood of a flood event that will cause:^

1. Extremely unlikely
2. Somewhat unlikely
3. Somewhat likely
4. Extremely likely

98 (DON’T KNOW/ NO RESPONSE)

1. Major damage to your property
2. Deaths or injuries to people in your community
3. Major damage to your home
4. Injury or death to you or members of your immediate family
5. Disruption to your job that prevents you from working
6. Disruption of electrical, telephone, or other basic services

Q11.7 What actions have you taken, or intend to take, to mitigate the impact of floods:^

1 Yes

2 No

3 Intend to

98 (DON’T KNOW/ NO RESPONSE)

1. Purchase flood insurance
2. Sign up to receive emergency alerts / warnings via text, email, or phone
3. Contact governmental agencies for information on flood hazards
4. Contact nonprofits or community groups for information on flood hazards
5. Attend a meeting to learn about flood hazards
6. Talk to your neighbors about flood risks
7. Keep copies of important documents in an off-site location
8. Created a neighborhood disaster preparedness plan
9. Created a household emergency plan – including contact information, evacuation plan, and designated meeting place – in case a disaster impacts my residence.

Q11.8 In the past 10 years, have you:^

1 Yes

2 No

98 (DON’T KNOW/ NO RESPONSE)

1. Experienced symptoms related to heat or high temperatures such as leg cramps, dry mouth, dizziness, fatigue, fainting, rapid heartbeat or hallucinations?
2. Changed your daily outdoor activities when the weather was very hot?
3. Visited a place to get water and cool down?
4. You have experienced disruption to your shopping and other daily activities.
5. Known a friend, relative, neighbor, or co-worker who has experienced symptoms related to heat or high temperatures such as leg cramps, dry mouth, dizziness, fatigue, fainting, rapid heartbeat or hallucinations?

Q11.9 Where do you go when it is really hot outside^ (for example, over 100 degrees outside):

DO NOT READ, SCREENER CODE RESPONSES

01 Stay Home

02 Public Pool

03 Community recreation center

04 Retail stores

05 Food service stores

06 Park or other shaded area

07 Public library

08 Public school

09 Other \_\_\_\_\_\_\_\_\_\_\_\_(Specify)

Q11.10 The following questions will ask about health risks related to you and the people that live in your household.^ Please indicate if you think the risks posed by each of the following:

1. Not at all serious
2. Not too serious
3. Somewhat serious
4. Very serious

98 (DON’T KNOW/ NO RESPONSE)

1. The health risks of typical summer temperatures
2. The health risks of heat waves (CLARIFY: consecutive days of abnormally high temperatures)
3. The health risks of electrical power outage or blackout during extreme heat
4. The health risks of the URBAN HEAT ISLAND (the urban heat island is a term for higher temperatures in cities due to more buildings, pavement, and cars, and less greenery than the countryside)
5. The health risks of AIR POLLUTION to you and the people who live in your household

Q11.11 What actions have you taken, or intend to take, to mitigate the impact extreme heat:

1 Yes

2 No

3 Intend to

98 (DON’T KNOW/ NO RESPONSE)

1. Purchase new air conditioner for home
2. Sign up to receive emergency alerts / warnings via text, email, or phone
3. Contact nonprofits or community groups for information on extreme heat
4. Contact governmental agencies for information on extreme heat
5. Attend a meeting to learn about extreme heat hazards
6. Talk to your neighbors about extreme heat
7. Purchase weatherization improvements for home
8. Learn about energy assistance programs
9. Learn the location of cooling centers near home

Q11.12 (**If YES on at least one Q11.3 choice, then ASK**):

I’ll name some organizations that people often turn to for help when their household has experienced situations like yours has experienced. For each of these organizations, please tell me if you asked them for help. And, for those organizations that you asked for help, did they try to help you?

1 Asked for help

2 Organization tried to help

3 Didn’t ask for help

98 (DON’T KNOW/ NO RESPONSE)

1. Federal Emergency Management Agency (FEMA)
2. Another Federal agency
3. Texas Division of Emergency Management
4. Another State agency
5. Red Cross
6. Salvation Army
7. United Way
8. Food Pantry
9. Community religious groups
10. Legal aid
11. Insurance companies
12. Go Fund Me or similar fundraising effort
13. **Another specific organization I haven't mentioned? (WILL ASK FOR NAME ON NEXT SCREEN)**

Q11.13 (IF YES for ANY of the ABOVE on (organization) TRIED TO HELP then ASK):

Now I will ask you a few more questions about the organizations that “Tried to help" you. For each organization, please tell me if the help you received from this provider was very satisfactory, satisfactory, unsatisfactory, or very unsatisfactory?

1. Very unsatisfactory
2. Unsatisfactory
3. Satisfactory
4. Very satisfactory

98 (DON’T KNOW/ NO RESPONSE)

(ONLY ASK IF THEY TRIED TO HELP)

1. Federal Emergency Management Agency (FEMA)
2. Another Federal agency
3. Texas Division of Emergency Management
4. Another State agency
5. Red Cross
6. Salvation Army
7. United Way
8. Food Pantry
9. Community religious groups
10. Legal aid
11. Insurance companies
12. Go Fund Me or similar fundraising effort
13. Other

Q11.14 (IF YES for ANY of the ABOVE on TRIED TO HELP then ASK):

Would you call on this provider again?

1. Yes
2. No
3. Maybe

98 (DON’T KNOW/ NO RESPONSE)

(ONLY ASK IF THEY TRIED TO HELP)

1. Federal Emergency Management Agency (FEMA)
2. Another Federal agency
3. Texas Division of Emergency Management
4. Another State agency
5. Red Cross
6. Salvation Army
7. United Way
8. Food Pantry
9. Community religious groups
10. Legal aid
11. Insurance companies
12. Go Fund Me or similar fundraising effort
13. Other

Q11.15 (IF YES for ANY of the ABOVE on TRIED TO HELP then ASK):

Have you recommended to others the following organizations you received help from:

1. Yes
2. No

98 (DON’T KNOW/ NO RESPONSE)

(ONLY ASK IF THEY TRIED TO HELP)

1. Federal Emergency Management Agency (FEMA)
2. Another Federal agency
3. Texas Division of Emergency Management
4. Another State agency
5. Red Cross
6. Salvation Army
7. United Way
8. Food Pantry
9. Community religious groups
10. Legal aid
11. Insurance companies
12. Go Fund Me or similar fundraising effort
13. Other

Q11.16 (IF YES for ANY of the ABOVE on TRIED TO HELP then ASK):

Have you donated money or volunteered your time for any of the organizations you received help from:

1. Donated money
2. Volunteered time
3. Both: Donated money and volunteered time
4. No/neither donated money nor volunteered time

98 (DON’T KNOW/ NO RESPONSE)

(ONLY ASK IF THEY TRIED TO HELP; DON’T ASK CHOICES K-M)

1. Federal Emergency Management Agency (FEMA)
2. Another Federal agency
3. Texas Division of Emergency Management
4. Another State agency
5. Red Cross
6. Salvation Army
7. United Way
8. Food Pantry
9. Community religious groups
10. Legal aid
11. Insurance companies
12. Go Fund Me or similar fundraising effort
13. Other

End of Block: Block 11: Community resilience, disaster, risk

Start of Block: Block 12: Engagement with Nonprofits

**IF RESIDENT OF 78744, Skip to Q12.3**

**ALL OTHERS ASK Q12.1**

Q12.1 How familiar are you with the following nonprofit organizations?

1. Not familiar at all
2. Somewhat familiar
3. Very familiar

98 (DON’T KNOW/ NO RESPONSE)

1. American Cancer Society
2. Ascension Seton
3. Austin Community Foundation
4. Bastrop County Cares
5. Boys and Girls Club
6. Central Texas Food Bank
7. CommUnity Care
8. Easterseals
9. Foundation Communities
10. Goodwill
11. Habitat for Humanity
12. Huston-Tillotson University
13. Integral Care
14. Lifeworks
15. Lone Star Circle of Care
16. Meals on Wheels
17. Mobile Loaves and Fishes
18. People's Community Clinic
19. Southwest Key Programs
20. Sustainable Food Center
21. The Nature Conservancy
22. The Salvation Army
23. The Thinkery Children's Museum
24. United Way
25. YMCA

Q12.2 Listed below are 3 randomly selected nonprofits with which you are at least somewhat familiar. How much do you trust or distrust this organization for each of the following statements:

1. Strongly distrust
2. Distrust
3. Trust
4. Strongly trust

98 (DON’T KNOW/ NO RESPONSE)

**(PRESENT 3 RANOMDLY SELECT ORGANIZATIONS RESPONDENT WAS AT LEAST SOMEWHAT FAMILIAR)**

1. Always act interests of the community
2. Conduct its operations ethically
3. Use donated funds appropriately
4. Provide effective services

**ASK IF RESIDENT OF 78744**

**ALL OTHERS, DON’T ASK**

Q12.3 How familiar are you with Go Austin/Vamos Austin (also known as GAVA)?

1. Not familiar at all (SKIP TO Q13.1)
2. Somewhat familiar
3. Very familiar

98 (DON’T KNOW/ NO RESPONSE) (SKIP TO Q13.1)

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Q12.4 How do you know about GAVA? DO NOT READ, SCREENER CODE RESPONSES

01 From a neighbor

02 Received an email or phone call

03 An organizer from GAVA contacted me

04 I was invited to a GAVA event

05 I attended a meeting where GAVA was present

06 Other \_\_\_\_\_\_\_\_\_\_\_\_\_\_(SPECIFY)

Q12.5 What programs, resources, information, or other support have you received from or through GAVA? DO NOT READ, SCREENER CODE, PROMPT FOR UP TO THREE RESPONSES

1. Helped me get a program or service in my neighborhood or school
2. Supported me in advocating to my elected officials/others
3. Provided cash or food assistance
4. Provided training and/or information to support health or safety
5. Connected me to another organization or resource that I needed
6. Connected me to other people who may share my concerns
7. Supported my neighborhood's disaster preparedness
8. Other \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_(SPECIFY)

End of Block: Block 12: ENGAGEMENT WITH NONPROFITS

Start of Block: Block 13: Demographics

Q13.1   
The next section of questions about demographics enable us to ensure that our survey participants reflect the population of our region.  
  
How many years have you lived in the region?

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Q13.2 How many years have you lived in your current neighborhood?

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Q13.3 What is your current neighborhood?

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Q13.4 What is the number of people currently in your household?

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Q13.5 Do you live in single-family or multi-family unit?

1. Single family
2. Multi-family
3. (DON’T KNOW/ NO RESPONSE)

Q13.6 Which of the following categories best describes your Family income in 2019 before taxes?

01 Under $25,000

02 $25,000 - 39,999

03 $40,000 - $49,999

04 $50,000 - $74,999

05 $75,000 - $99,999

06 $100,000 - $124,999

07 $125,000 - $149,999

1. $150,000 - $200,000
2. Over $200,000

Q13.7 What is your age?

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Q13.8 Please indicate the race/ethnicity you most closely identify with:

01 American Indian / Native American

02 Arabic or Middle Eastern

03 Black, African American or African

04 Chinese, Japanese, Korean, Vietnamese, or from India

05 Mexican or Mexican-American, Central American, South American, Other Latino/a or Hispanic

06 Pacific Islander

07 White, Caucasian, or European (including people from Spain)

Other (please specify) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Q13.9 What is the highest level of school you have completed or the highest degree you have received?

01 Less than high school degree

02 High school graduate (high school diploma or equivalent including GED)

03 Some college but no degree

04 Associate degree in college (2-year)

05 Bachelor's degree in college (4-year)

06 Master's degree

07 Doctoral degree

08 Professional degree (JD, MD)

Q13.10 Did you vote in the last general election of November 2016?

1. Yes
2. No
3. Don't know / no response

Q13.11 Did you intend to vote in the next general election in November 2020?

1. Yes
2. No
3. (DON’T KNOW/ NO RESPONSE)

Q13.12 Did you vote in the last local election in your community? (Clarify: City, County, School)

1. Yes
2. No
3. (DON’T KNOW/ NO RESPONSE)

Q13.13 Generally speaking, do you usually think of yourself as a Republican, a Democrat, an Independent, or something else?

01 Republican

02 Democrat

03 Independent

04 Other \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

05 No preference

98 (DON’T KNOW/ NO RESPONSE)

Q13.14 How would you describe where you live?   
 01 Urban

02 Suburban

03 Rural changing to suburban

04 Rural

1. (DON’T KNOW/ NO RESPONSE)

Q13.16 What is the closest intersection of major roads in or near your neighborhood?

Q13.17 What is your address (CLARIFY: will be used for analytical purposes only and will remain completely anonymous)

Q13.18 Which of the following best describes your sexual orientation?

1 Heterosexual (straight)

2 Homosexual (gay)

3 Bisexual

4 Other

5 Prefer not to say

End of Block: Block 13: Demographics

Block 14: INTERVIEWER OBSERVATIONS

Q14.1 Respondent’s Gender

* 1. Male
  2. Female

Q14.2 County of residence? (from sample)

1 Travis

2 Williamson

3 Hays

4 Bastrop

5 Caldwell

6 Burnet

Thank you and have a nice day. That's all the questions I have today. Thank you for your time. In case my supervisor needs to verify that I conducted this survey, may I record your first name? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

And let me verify that I reached you at \_\_\_ - \_\_\_ - \_\_\_\_\_

Thank you and have a nice day.